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## Human Physiotherapy Terms and Conditions

To ensure high standards of treatment the physiotherapist will:

- Explain to you how physiotherapy can help you, including the benefits and risks associated with treatment
- Undertake an assessment prior to commencing any treatment and explain the results of this assessment to you
- Explain the treatment to be provided during each session
- Explain you are entitled to a chaperone on request

The patient;

- 'I agree to the secure storage of my medical records and assessment documentation in line with the terms outlined in the Data Protection Act (1998) and the GDPR (2018)'
- 'I understand the assessment and treatment will involve some form of undressing to expose the site of injury and include some form of physical contact from the therapist'
- 'I understand Vault Physiotherapy cannot accept any responsibility for undiagnosed conditions or unexpected complications that may become apparent during treatment'
- 'I consent for Vault Physiotherapy to have access to my clinical history and other information from 3<sup>rd</sup> parties, such as my GP if required'
- 'I am aware that verbal consent will be gained prior to specific individual treatment techniques being administered and I reserve the right to decline, refuse or terminate treatment as I wish'
- 'I am liable to pay on the day of my appointment including if it is under private medical insurance'
- 'I take responsibility of checking I have the correct insurance cover prior to physiotherapy commencing'
- **'I agree to pay a cancellation charge of 50% for cancelling a pre-agreed appointments without 48 hours' notice'**
- If I do not wish Vault Physiotherapy to use photographs for social media, I will inform them on my initial appointment
- 'Following the booking of my first appointment I will have read the above terms and conditions and given my consent to have treatment by a member of Vault Physiotherapy'

If required, you reserve the right to request a copy of any reports prior to them being disclosed to a 3<sup>rd</sup> party

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